



CITIZEN CENTRIC REPORT FY 2017

GUAM SOLID WASTE AUTHORITY
542 N. MARINE COPRS DR.
TAMUNING, GU 96929

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ABOUT GSWA

The Guam Solid Waste Authority (GSWA) was created through P.L. 31-20 as an autonomous, public corporation on April 4, 2011. The legislation established an agency to handle the operations of what was formerly the Solid Waste Management Division under the Department of Public Works. The legislation's stated objective is to achieve GovGuam's eventual resumption of all functions, responsibilities, and authority for solid waste management and operations, and the governance thereof.

GSWA is currently managed by the Federal Receiver pursuant to Orders of the District Court of Guam. The Receivership is responsible for all of the operations of GSWA and implementation of the Consent Decree entered by the Government of Guam and the United States Environmental Protection Agency in 2004. The Receivership will continue until the Consent Decree is fully implemented or is otherwise terminated by the District Court.

MISSION

The mission of GSWA is to provide a safe and healthy environment for the people of Guam through proper, timely, and efficient collections of refuse materials throughout the villages and urban areas and to assure their proper disposal in legally permitted facilities.

DEMOGRAPHICS

As of September 30, 2017, the Guam Solid Waste Authority had 17,531 residential customers registered for curbside trash and recycle collection as well as 85 commercial and government customers who utilize the Hauler-only Transfer Station and Layon Landfill.

SERVICES

- Curbside Trash Collection
- Curbside Recycle Collection
- Bulky Waste Collection
- Residential Transfer Stations
- Household Hazardous Waste Facility
- Hauler Only Transfer Station
- Layon Landfill

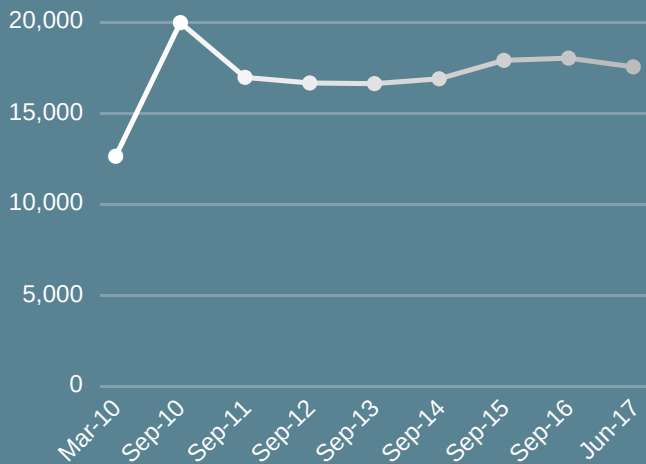
PERFORMANCE

January through June 2017

ADMINISTRATIVE

- Walk-in customers: 4,295
- Courtesy calls to past due customers: 6,161
- Total Staffing of full time employees: 54
- Sent 9,569 courtesy letters to past due customers
- Answered 28,248 incoming calls
- Made 20,220 total outgoing calls

RESIDENTIAL CUSTOMERS



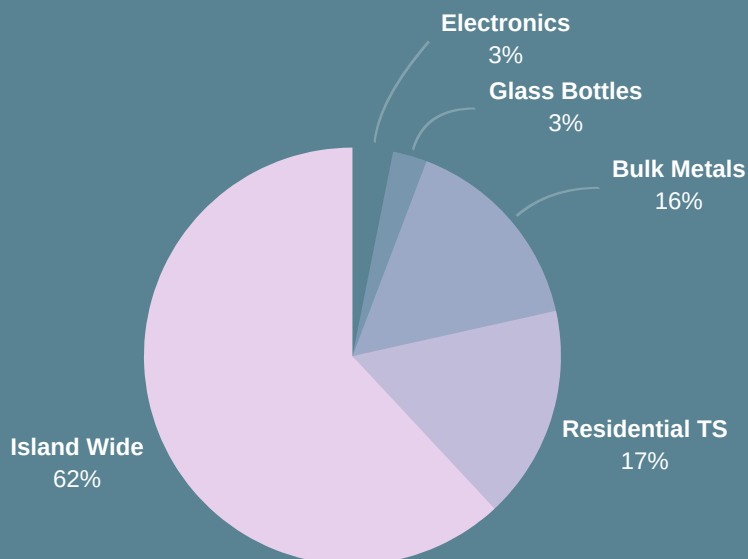
Customer base is 17,503 as of June 2017

RESIDENTIAL TRASH COLLECTION



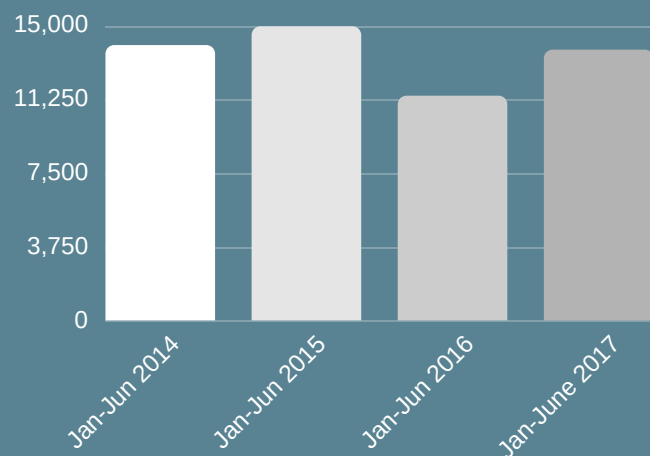
- 451,991 residential trash collections
- Average pounds per house is 43.09
- 167 carts repaired

RECYCLED TONS COLLECTED



Total of 1,340.55 recycled tons

CUSTOMERS USING RESIDENTIAL TRANSFER STATIONS



Total of 17,780 customers

FINANCES

TIPPING FEE REVENUES

	2017	2016
Commercial haulers	\$ 10,034,123	\$ 10,197,856
Residential	6,773,268	6,491,402
Government	1,759,153	1,664,246
Transfer Stations	310,671	248,895
Other	195,611	459,579
Total	\$ 19,072,826	\$ 19,061,978

OPERATING EXPENDITURES

	2017	2016
Salaries, Wages, Benefits	\$ 1,524,679	\$ 980,037
Contractual services	19,682,719	11,967,216
Supplies/Equipment	440,565	389,076
Utilities	77,195	73,355
Capital outlays	570,812	1,553,551
Host Community Premium Benefits	480,048	301,193
Miscellaneous	96,450	86,850
Total	\$ 22,872,468	\$ 15,771,969

** In FY17, GSWA purchased (3) new 10 cubic yard mini packer trucks, (6) new 25 cubic yard residential packer trucks, and about 3,000 recycle carts to fully implement island wide residential curbside recycle collection service to customers.*

OUTLOOK

Layon Landfill - New Cell Timeline

**PROJECT START:
JULY 3, 2017**

2017
FIELD INVESTIGATIONS/
DATA GATHERING

REGULATORY
REVIEW

2018

LANDFILL MASTER
PLAN UPDATES

50% DESIGN SUBMITTAL FOR
REGULATORY REVIEW
DECEMBER 2017

PERMITTING, CONSTRUCTION,
AND CM PROCUREMENT

2019

**NOTICE TO PROCEED
WITH CONSTRUCTION
JANUARY 2019**

The overall schedule to produce the cell design and construction drawings to be ready for procurement will carry beyond the anticipated end of Receivership in December 2017. The management of the new cell development will be transferred to GSWA at that time.

CONSTRUCTION

2020

**OPENING NEW CELL
JULY 31, 2020**